



Real connections. Responsive people.

IdeaOne · 3312 42nd St. S., Suite 100
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www.ideaone.com

High Quality, High Reliability

Voice Advantage

VoIP and IP telephone systems are becoming increasingly popular with businesses and consumers alike. Internet Protocol (IP) is more than just a way to transport data; it's a tool that simplifies and streamlines a wide range of business applications. Telephone systems are the most obvious example. Voice over IP, known as VoIP, is also the foundation for more advanced unified communications applications that can transform the way you do business. These include Find Me/Follow Me, which intercepts and forwards calls to you wherever you are, and web access to messages, again, from wherever you are.

With Voice Advantage from IdeaOne, telephone calls travel over your data network rather than the phone company's network. This enhanced, full-featured telephone system increases productivity and enables employees to access telephone calls from the Internet and their mobile devices.

Voice Advantage provides high quality and reliable voice service, and it can be personalized and customized for your business. Plus, the system will grow with you as your business grows.

Voice Advantage Benefits:

- Managed VoIP Network
- Comprehensive Telephone Features
- Disaster Recovery Capabilities
- Local Customer Service and Support
- No Capital Costs
- Bundled Billing
- Integrated and Configurable Web Portal





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Voice Advantage: Features & Functionality

Is Voice Advantage for you? Consider these benefits:

Cost Efficient – No capital expense is required, and you are not locked into an asset with a long depreciation cycle.

Ideal for Multiple Locations – Hosted VoIP is very flexible for supporting branch offices, remote workers, and new sites as your business expands.

Business Continuity – Hosted solutions support the 24/7, mobile, on-the-road realities of today's business world. Business continuity is a core element of hosted solutions, and the network services are housed in rock solid data centers. This also includes disaster recovery, a capability that no premises-based system can provide. In the event of a natural disaster or malicious network attack on your business, your messages and directories are protected in our state of the art Co-location facility.

Reliable Service – Our dedicated, managed network offers optimal voice services. We'll work with you to determine the right hosted system for your business's call volume.

Future-proof – VoIP is still a new technology, and we are just beginning to see what is possible. With hosted VoIP, you will always have the latest features and services and will never need to worry about implementing them with your telephone system. For the first time, micro businesses have a solution not only to match what bigger competitors can do today, but also to keep pace as technology advances.

Standard Feature Set:

Caller ID	Basic Voicemail	Call Name and Number Delivery
Call Waiting	Call Hold	Speed Dials
Call Forwarding	Last Number Redial	

Premium Attendant Features:

Auto Attendant	Unattended Call Transfer	Busy Lamp Field
Attended Call Transfer	Three-way Calling	

Communications Portal Features:

Assistant Toolbar	Voicemail Pop-up
Unified Messaging	Voicemail Access
Dashboard	Business Group Administrator
Settings and Security	Contacts
Find Me/Follow Me	

